

Reference: IR842

Date issued: 13 September 2022

Connectivity and Network Services

I am writing in response to your request for information dated 12 September 2022 in which you requested information relating to Connectivity and Network Services.

For ease of reference, I have reproduced your question below in bold and set out our corresponding response.

a. Who provides your WAN and internet connectivity and the annual spend on each

PSBA (see <https://www.psba.gov.wales/>) – WAN and Internet, annual spend £11,968

Zen Internet – Internet only, annual spend £924

b. Who provides your SIP trunks and what is the annual spend

None

c. Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend

See (a), PSBA services include MPLS and Internet

d. Who provides your LAN infrastructure and what is your annual spend

Audit Wales owns its own LAN infrastructure, there is no annual contract to provide LAN

e. Who provides your WIFI infrastructure and what is your annual spend

Audit Wales owns its own WiFi infrastructure, there is no annual contract to provide WiFi

f. Please confirm the manufacturer(s) of your wired network core and edge switching?

Cisco

g. When was your core network installed?

March 2019

h. Has it been updated subsequently?

No

i. Who maintains your core network?

Cisco equipment under hardware maintenance via Insight Direct

j. When is the contract renewal date?

May 2023

k. Please confirm value of the initial project?

£41,238

l. Please confirm the value of annual support/maintenance services (in £)?

£9,815

If you have any queries, or questions about my handling of your request, please do not hesitate to contact me.

Yours sincerely,

Information Officer