

Reference: IR853

Date issued: 04 January 2023

Legal fees for complaints handling

For ease of reference, I have reproduced your request for information in bold.

- 1. The total amount charged by external law firms for complaints handling, investigation and reporting on complaints made against Audit Wales under your complaints and whistleblowing policies, in the current and previous financial years - i.e. from April 2021 to date.**
- 2. The total amount paid by Audit Wales to the law firm Bates Wells for complaints handling, investigation and reporting on complaints made against Audit Wales under your complaints and whistleblowing policies, in the current and previous financial years - i.e. from April 2021 to date.**

The answer to the above is £24,147.00.

If you have any queries, or questions about my handling of your request, please do not hesitate to contact me.

Yours sincerely,

Information Officer