

South Wales
Fire and Rescue Service



Gwasanaeth Tân ac Achub
De Cymru

Sharing Information on a Geographical Basis

Working Together to Improve

Overview

- South Wales Fire & Rescue Service Overview
- The Issues Identified
- The Solution
- The Outcome
- What Next?

South Wales Fire & Rescue Service

- SWFRS covers a wide geographical area, stretching across 10 local authorities
- 1800 employees
- Emergency Cover
- Fire Prevention and Risk Reduction
- We do more than put out fires!

The Issues

- How to manage information in the “Information Age”
- Lack of Engagement
- A desire within organisations to share data and improve services
- Pressure on resources
- The future of the central Wales Accord for the Sharing of Personal Information (WASPI) team

The Solution

- Getting SWFRS on the partnership map
- Working with partners to learn about what each one does – and what each has to offer
- Identified a number of groups – each with different approaches, differing agendas – but with a common aim of sharing knowledge and information
- Cwm Taf Collaboration group was a result of discussions at the Public Sector Leadership group.
- This group was first to complete a full Governance Review

Cwm Taf Collaboration Group

- SWFRS
- South Wales Police
- Cwm Taf University Health Board
- Merthyr Tydfil CBC
- Rhondda Cynon Taf CBC

What did we do?

- Needed to look at the “now”
- Simple spreadsheet approach
- Individual completion
- Peer review
- Group discussion meetings

What did we ask?

- Organisational Governance
- Documentation (strategies, policies)
- Information Sharing
- Risk Management
- Records Management
- Education Training & Awareness
- Monitoring, Evaluation and Compliance

The Aim

- To identify and better understand capabilities and capacity
- Identify opportunities for collaborative working
- Identify a possible solution to keep ISP's on the agenda

What did we find?

- Built Relationships
- Learned more about how each organisation worked
- Identified opportunities to work together
- Confidence to share information, and encourage others to
- **YOU ARE NOT ALONE!**

The Outcome - Working Together

- Cwm Taf ISP Quality Assurance Group
- QA groups across South Wales
- Developing ISP's together
- Considering ways of working together in Information Governance

NORTH

- Betsi Cadwaladr UHB
- Isle of Anglesey CC
- Conwy CBC
- Denbighshire CC
- Flintshire CC
- Gwynedd County Council
- Wrexham County Borough Council
- North Wales Police
- Natural Resources Wales
- North Wales Fire and Rescue Service

CWM TAF

- Cwm Taf UHB
- Rhondda Cynon Taf CBC
- Merthyr Tydfil CBC
- South Wales Police
- South Wales Fire and Rescue Service

SOUTH EAST

- Aneurin Bevan UHB
- Blaenau Gwent CBC
- Caerphilly CBC
- Newport City Council
- Torfaen CBC
- Monmouthshire CC
- Gwent Police
- South Wales Fire and Rescue Service

MID & WEST

- Hywel Dda UHB
- Powys Teaching HB
- Carmarthenshire CC
- Ceredigion CC
- Pembrokeshire County Council
- Powys CC
- Dyfed Powys Police
- Mid and West Wales Fire and Rescue Service

SOUTH

- Cardiff & Vale UHB
- The City of Cardiff Council
- Vale of Glamorgan Council
- South Wales Police
- South Wales Fire and Rescue Service
- Barnardo's Cymru
- City and County of Swansea

Source – WASPI Support team, correct at Dec 2015

Benefits of a QA Group

- Knowledge of ongoing initiatives
- Support
- Confidence
- Self perpetuating

What have we achieved?

- SWFRS is now an active partner in numerous ISPs
- Multi Agency Risk Assessment Conference (MARAC)
- Multi-Agency Safety Hub (MASH)
- Provision of advice to bariatric patients

Other Opportunities

- Training and Awareness Raising
- WASPI facilitation
- Joint Information Management support systems



It's good to talk!

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