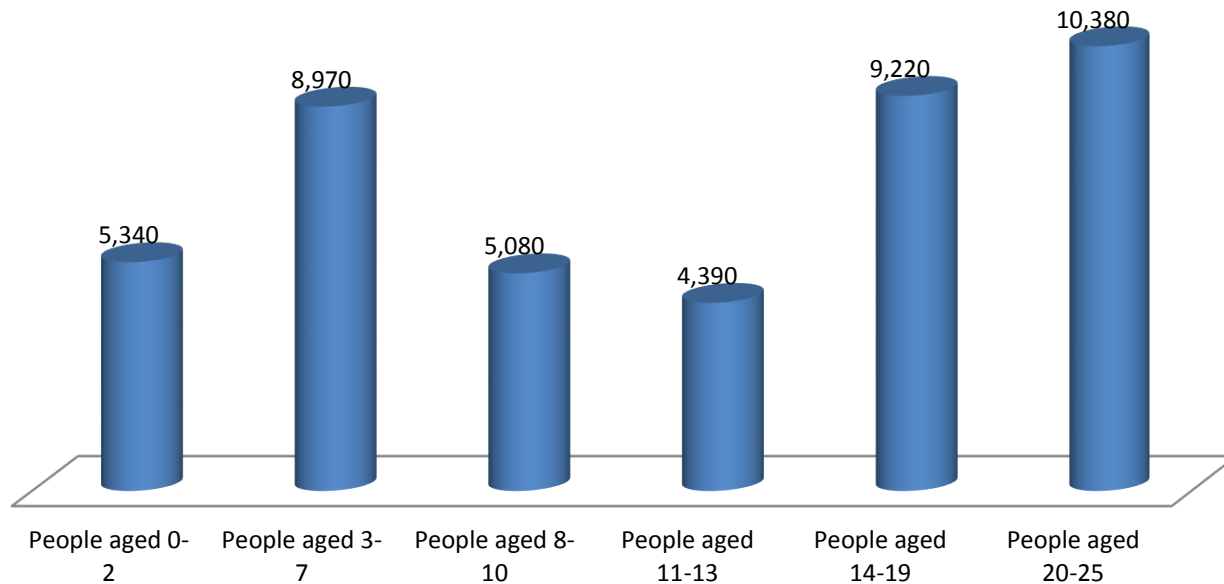


# Overview of Wrexham Population

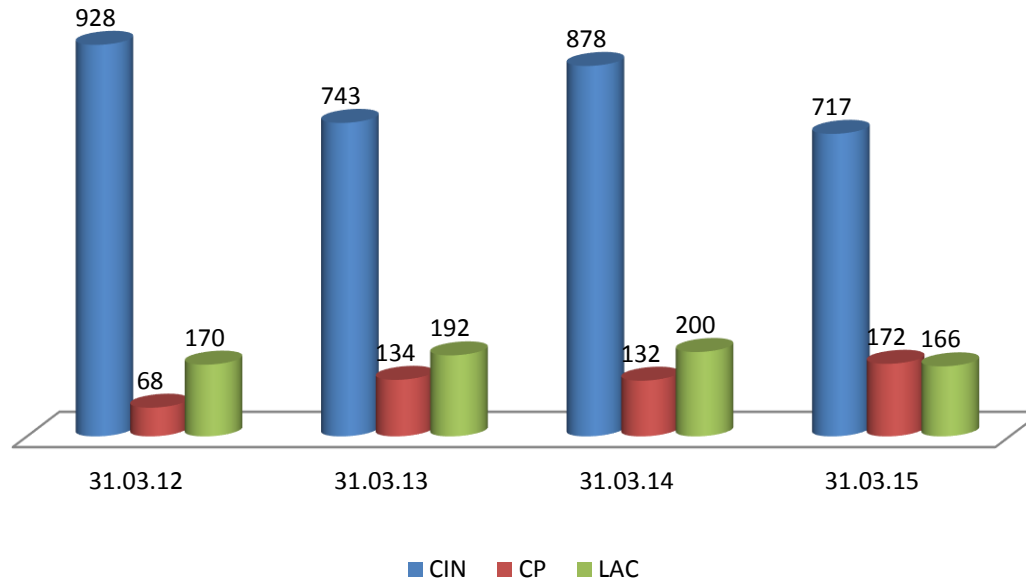
Population Estimate for 2014: 136,714

## 0-25 Year Olds



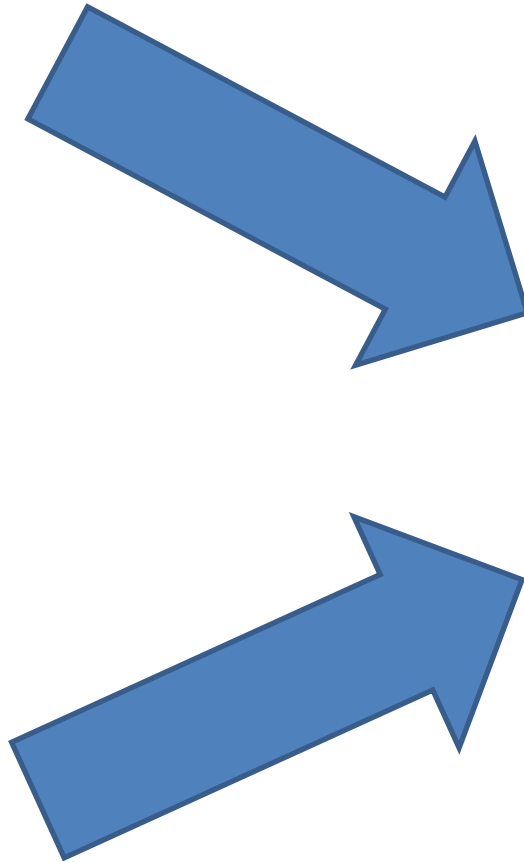
# CIN, CP and LAC in Wrexham

	31.03.12	31.03.13	31.03.14	31.03.15
CIN	928	743	878	717
CP	68	134	132	172
LAC	170	192	200	166



# Serious Case Reviews

- **1945** - Dennis O'Neil
- **1973** - Maria Colwell
- **1984** - Jasmine Beckford
- **1984** - Tyra Henry
- **1984** - Heidi Kosedá
- **1986** - Kimberley Carlile
- **1987** - Doreen Mason
- **1992** - Leanne White
- **1994** - Rikki Neave
- **1999** - Chelsea Brown
- **2000** - Victoria Climbié
- **2000** - Lauren Wright
- **2002** - Ainlee Labonte
- **2007** – Peter Connelly



**Recording  
Communication**

# The Vision

- To reduce the large number of contacts to the Department that lead to NFA
- To improve the timeliness of information sharing/gathering.
- Timely decision making and targeted interventions
- A family based approach in response to the forthcoming Social Services and Wellbeing Act
- North Wales Hub/s

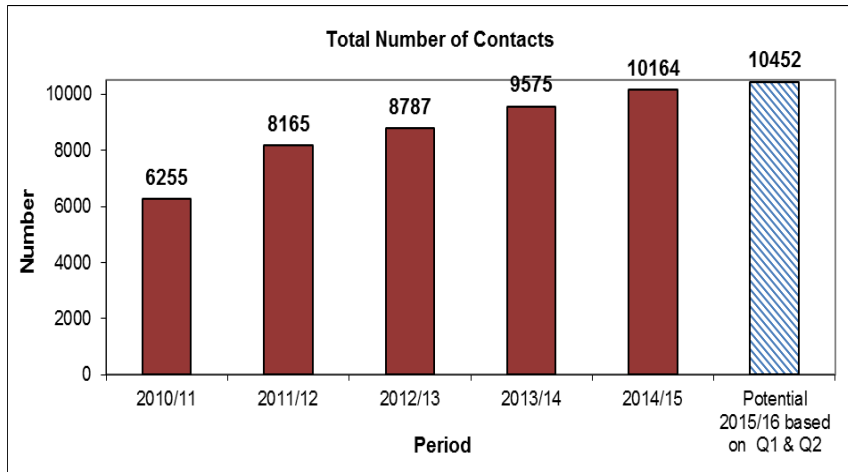
# The Journey

- July 2013 – Project Start date
- March 2014 – Implementation of MASH – CID16s only
- Included adults
- September 2014 -Development of the SPOA
- December 2014 – Withdrawal of Adult Services from MASH
- February 2015, WG funding withdrawn
- March 2015 –MASH split onto 2 sites
- Progression to Phase 2 (taking all contacts for Children’s Social Care)
- Development of Performance Reporting Framework with locally set targets
- Progression to include Housing, Education, TAC, Inspire and YJS

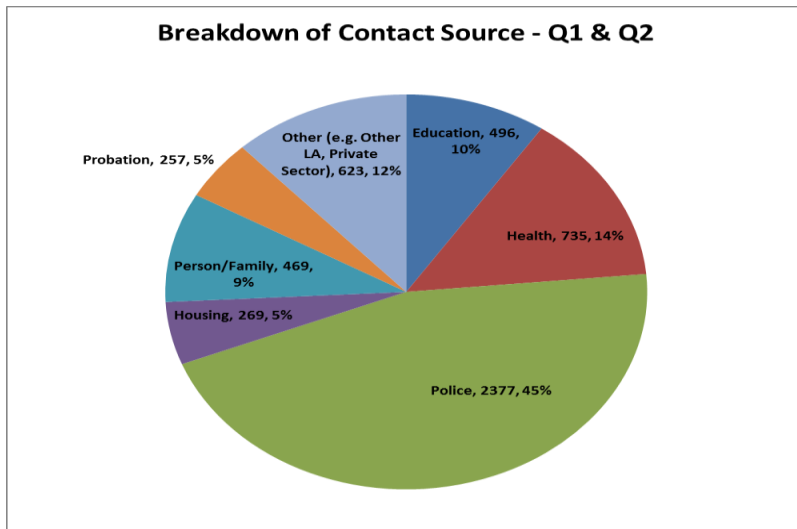
# Information Sharing Barriers to Progress

- Common understanding of what was relevant and what was not
- Consent issues
- Differing recording systems that do not talk to each other
- Information Governance requirements
- Information Sharing Protocol

# Activity



Total number of contacts received between 2010 and 2015 compared to the potential number for 2015/16 based on Q1 & Q2 data



Highest proportion of referrals are received from North Wales Police with the lowest number coming from Probation

# Activity

## Time between Contact and Outcome

A report has been developed to measure the time between the dates of the contact to either;

- The date it transferred
- The date it closed
- Or if still open, the date of the contact to the report date

The report has been amended to look at the outcomes that took place in the reporting period regardless of the contact start date, The table below shows all contact added to RAISE with an outcome dated between 01.07.15 and 30.09.15

Contact To Outcome Q2		
Source	No.	Avg.
Total for cases leaving	535	4.31
Total for cases closed	2,289	4.25
Total for cases still open	46	5.59
<b>Total:</b>	<b>2,870</b>	<b>4.28</b>



# The Impact So Far

- Broken down internal barriers within the local authority
- Improved information sharing, less silo working
- Better understanding and appreciation of each others roles and responsibilities
- More informed decision making
- More timely and targeted responses to contacts
- Improved feedback to referrers
- Preventative services being considered at an earlier opportunity
- Holistic needs of the family are considered
- Multi disciplinary approach to promoting wellbeing
- Better quality/appropriate referrals from within the LA

# Contact Details

- Single Point of Access – Children
- 01978 292039
- Lambpit Street, Wrexham. LL11 1AR
  
- Francine Salem – Head of Service,  
Safeguarding People