



Date issued: 28 January 2019

Software Applications

I am writing in response to your request for information below dated 10 January 2019 in which you requested information regarding software applications.

We do not have either an ERP solution or CRM solution. Information is provided below in relation to our Finance and HR systems.

- 1. Software Category:** Finance
- 2. Name of Supplier:** Castle Computer Services Ltd
- 3. The brand of the software:** Infor Sun
- 4. Description of the contract:** Implementation, maintenance and support for Infor Sun and P2P (bespoke to supplier)
- 5. Number of Users/Licenses: What is the total number of user/licenses for this contract?** InforSun – 6, P2P – Site licence
- 6. Annual Spend: What is the annual average spend for each contract?** £8,260
- 7. Contract Duration: What is the duration of the contract please include any available extensions within the contract.** 4 years plus 1 year option to extend
- 8. Contract Start Date: What is the start date of this contract? Please include month and year of the contract.** November 2017
- 9. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract.** November 2021 (2022)
- 10. Contract Review Date:** Estimated April 2021.
- 11. Contact Details** 02920 320500

- 1. Software Category:** HR System
- 2. Name of Supplier:** Midland HR
- 3. The brand of the software:** iTrent
- 4. Description of the contract:** Hosted HR Software System with Support
- 5. Number of Users/Licenses: What is the total number of user/licenses for this contract?** 260 licences.
- 6. Annual Spend: What is the annual average spend for each contract?** circa. £13k.
- 7. Contract Duration: What is the duration of the contract please include any available extensions within the contract.** 2 years + 2 years optional extension.
- 8. Contract Start Date: What is the start date of this contract? Please include month and year of the contract.** 01/10/2018.
- 9. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract.** 30/09/2020.
- 10. Contract Review Date:** Circa. March 2020.

11. Contact Details: 02920 320500

If you have any queries, or questions about my handling of your request, please do not hesitate to contact me.

Yours sincerely
Information Officer