



Date issued: 16 January 2017

Details of events we are holding during 2017

Further to my letter of 21 December 2016, I am now in a position to respond to your request for information of 15 December 2016 for:

'details of events that you are holding in 2017'.

Please find enclosed a schedule of events, which meets your request.

I have not applied any exemptions in respect of your request, but if you have any questions or complaints regarding my handling of your request, please do not hesitate to write to me.

Yours sincerely,

Good Practice Exchange – Calendar of events 2017-18



Please note – all our events are FREE of charge

Date	Event	Location	Event type
18 Jan	Designing effective services for frequent users	Cardiff	Half day seminar 09.30 – 13.00
26 Jan	Designing effective services for frequent users	Llanrwst	Half day seminar 09.30 – 13.00
07 Feb	Financial Management and Governance in Local Councils	Online Webinar	
23 March	Making services more accessible to people who don't speak English or Welsh well: interpretation and translation services	Cardiff	Half day seminar 09.30 – 13.00
30 March	Making services more accessible to people who don't speak English or Welsh well: interpretation and translation services	Llanrwst	Half day seminar 09.30 – 13.00
31 March	Financial Resilience in Local Government		
16 May	Well Managed Risks Seminar	Cardiff	Half day seminar 09.30 – 13.00
25 May	Well Managed Risks Seminar	Llanrwst	Half day seminar 09.30 – 13.00
13 June	Digital (part 2) Working title: Improving Digital Leadership and Ownership	Cardiff	Half day seminar 09.30 – 13.00
29 June	Digital (part 2) Working title: Improving Digital Leadership and Ownership	Llanrwst	Half day seminar 09.30 – 13.00
Date & time tbc	How are the Future Generations, Welsh Language, Children's & Young People and Older People's Commissioners working together to share ideas and approaches to helping the people of Wales	Online webinar	
28 June	Hospital Discharge Planning Seminar	Llanrwst	Half day seminar 09.30 – 13.00
19 July	Hospital Discharge Planning Seminar	Cardiff	Half day seminar 09.30 – 13.00
Date & time tbc	Measuring Outcomes: who's doing it and how (linked to WFG Act)	Online webinar	
20 Sept	Involving the citizen: How social media can aid involving the public and service users in service delivery	Cardiff	Half day seminar 09.30 – 13.00

Date	Event	Location	Event type
28 Sept	Involving the citizen: How social media can aid involving the public and service users in service delivery.	Llanrwst	Half day seminar 09.30 – 13.00
Date & time tbc	Workforce Planning Webinar	Online webinar	
10 Oct	Early Closure of Local Government Accounts	Cardiff	Half day seminar 09.30 – 13.00
19 Oct	Early Closure of Local Government Accounts	Llanrwst	Half day seminar 09.30 – 13.00
22 Nov	Alternative Delivery Models/Commission in Services. This seminar will showcase services that reflect the five ways of working to achieve some of the seven goals of the WFG Act. In partnership with Housing, Education, Health and Social Care.	Cardiff	Half day seminar 09.30 – 13.00
7 Dec	Alternative Delivery Models/Commission in Services. This seminar will showcase services that reflect the five ways of working to achieve some of the seven goals of the WFG Act. In partnership with Housing, Education, Health and Social Care.	Llanrwst	Half day seminar 09.30 – 13.00
18 Jan 2018	Public Service Board's – the role of Scrutiny (working title) In partnership with Welsh Government, WLGA, Welsh NHS confederation and CfPS Cymru	Cardiff	Half day seminar 09.30 – 13.00
25 Jan 2018	Public Service Board's – the role of Scrutiny (working title) In partnership with Welsh Government, WLGA, Welsh NHS confederation and CfPS Cymru	Llanrwst	Half day seminar 09.30 – 13.00
6 March 2018	Embedding a Well-being of the Future Generation Culture – Year 1 detailed commentary from the Wales Audit Office	Cardiff	Half day seminar 09.30 – 13.00
15 March 2018	Embedding a Well-being of the Future Generation Culture – Year 1 detailed commentary from the Wales Audit Office	Llanrwst	Half day seminar 09.30 – 13.00
Date & time tbc	Getting Better Outcome from Public Service Procurement webinar	Online webinar	