

**Reference:** IR882

**Date issued:** 14 August 2023

## Mobile Phones contract

I am writing in response to your request for information of 17 July 2022 in which you requested information regarding mobile phones.

For ease of reference, I have reproduced your questions below and set out our corresponding responses.

**1. Network Provider(s) - Please provide me with the network provider name e.g., EE, Telefonica, Vodafone, Three**

EE via Class, an authorised reseller. We became a Class customer in 2021-22 but are now in the process of reverting to being a direct EE customer.

**2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract, can you please provide the estimated annual spend.**

EE, £13,406  
Class £17,717

**3. Number of Connections- Number of connections for each network provider. (Number of voices only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.**

203 connections

**4. Duration of the contract- please state if the contract also includes contract extensions for each provider.**

24 months, there is no option to extend.

**5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date. I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)**

We have recently completed a procurement exercise and are working through transitional arrangements with the outgoing and incoming suppliers. The new contract with EE is expected to begin in August 2023 but hasn't been finalised and signed yet.

**6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date. I require the contract dates of the signed agreement. If the contract is rolling, please state.**

See answers to (4) and (5)

**7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.**

No planned review date is recorded.

**8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided, please send me their actual job title.**

The Head of IT is responsible.

**9. If the mobile phone contract is provided by a managed contract, please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.**

Not applicable

**Please can you provide me with the latest information- If the organisations are currently out to tender, please can you also state the approx. date of the award along with the information above.**

Not applicable

**Also, if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the contract status?**

Not applicable

**If this contract was awarded within the past three months, can you please provide me with a shortlist of suppliers that bid on the contract?**

Procurement was carried out via Crown Commercial Services' framework "mobile voice and data services" (RM6261) lot 1 which has 4 suppliers:

BT plc, Gamma Network Solutions Ltd, Virgin Media O2 Business, Vodafone Ltd  
If you have any queries, or questions about my handling of your request, please do not hesitate to contact me.

Yours sincerely

Information Officer